

TERMS AND CONDITIONS

The below terms are in addition to any other shown on the event organisers website.

The Organisers advise that due to the uneven nature of the terrain of this event it may be at times difficult for spectators to move around freely. All spectators enter at their own risk and are advised to wear suitable footwear.

Online Ticket Orders

Once purchased, tickets cannot be transferred, exchanged, refunded or returned. In the event of non-delivery, duplicate tickets will not be issued (copies of electronic ticket can be requested). The ticket purchaser is responsible for ordering to ensure timely receipt of their ticket. Customers are advised to check their purchase upon receipt. It is the responsibility of the customer to inform the Event Organiser of any change of address, contact phone number or email address, both before and after receipt of the goods. Please note that our preferred method of contact for customers ordering online is by email, so care should be taken to provide a current, valid email address. Tickets are valid for one day/visit only (unless otherwise stated), but might offer a choice of days to visit.

Cancelled Bookings

Lost, Forgotten or Unused Badges/Tickets No duplicate can be issued or any refund made in respect of any lost, forgotten or unused car passes admission tickets or members'/guest badges.

Cancellation or Abandonment of the Event

The Event Organiser shall not be liable in respect of any loss or damage whatsoever arising from the abandonment, cancellation or postponement of the Event or any such eventuality.

Disclaimer of Liability

All badges, car park labels and hospitality packages are sold subject to the Organisers reserving the right to refuse admission to the event to any person, or to withdraw permission at any time to remain at the event and shall not be required to give any reason for such action. Save for the death or personal injury caused by the negligence of the organisers or anyone for whom they are responsible, neither the Organisers of the event, nor any agent, employee or representative of these bodies accepts any liability for any accident, loss, damage, injury or illness to horses, owners, riders, grooms, spectators, land or any other person or property whatsoever, whether caused by their negligence, breach of contract or in any other way whatsoever.

Data Protection

We aim to set the best practice in implementing the Data Protection Act (1998). As part of our service to you, we would like to advise you that the details of your transaction will be retained on our database. This is to facilitate future bookings.