

## **RHS Accessibility Statement**

If you have a question about accessibility at our venue, please contact us by email at, [access@rhass.org.uk](mailto:access@rhass.org.uk).

## **BEFORE THE EVENT**

### **Tickets**

#### **[Purchase Tickets Here](#)**

All our accessible admission tickets include one complimentary companion ticket.

Please be aware that when booking tickets, you will be asked to upload evidence for your purchase to be accepted. Acceptable evidence includes a Blue Badge, PIP (Personal Independence Payment), a letter from a medical professional, and anything else you feel is relevant.

This evidence needs to be in JPEG or image format rather than a PDF document.

### **Getting Here**

#### **Car Parking**

There are two accessible car parks. One at the East Entrance and one at the West Entrance. Follow the event signage with the wheelchair emblem for the accessible car parks.

#### **East Accessible Car Park**

This car park will be the closest if you are travelling from the East or South of Scotland. The car park is across the road from the east entrance on uneven hard standing. The walkway to the entrance is via a dedicated pedestrian walkway on flat ground.

#### **West Accessible Car Park**

This car park will be the closest if you are travelling past Newbridge on your way to the event. The car park is located on grass and the walkway to the entrance is on grass and uneven track road. You will be able to see the entrance from the car park.

If you are parked in the west car park out with the accessible car park, we have a shuttle bus in operation from 09.00-21.00 each day, going back and forward between the entrance and the whole of the car park.

### **Taxis**

There is a taxi drop off/pick up point right outside the East Entrance on Ingliston Road.

### **Public Transport**

#### **Bus Travel**

Lothian Bus Service 98 runs frequent buses between Edinburgh City Centre, Haymarket Station and the Royal Highland Show East Entrance. Holders of a National Entitlement Card (Under 22s, Over 60s, Accessible Card Holders etc.) travel for free with their pass.

[Access Information for Travelling with Lothian Buses](#)

### [Lothian Buses Service 98](#)

There is a bus stop at the top of Ingliston Road, outside the South Entrance, that services the below buses –

Citylink 900

McGill's/Midland Blue Bird 801, x38, x39

Stagecoach 747

Lothian Buses 70, 71, x18, x19

### [Tram Travel](#)

The closest tram stop to The Royal Highland Centre is Ingliston Park and Ride. Ingliston Park and Ride is a 15-minute walk from our South Entrance or there is a shuttle bus that goes back and forward from the tram stop and the East Entrance 07.00-21.00 Thursday-Saturday and 07.00-20.00 on Sunday.

### [Access Information for Travelling with Edinburgh Trams](#)

### [Train Travel](#)

The closest train stations are Edinburgh Gateway and Edinburgh Park. Lothian Buses Service 97 services both stations and drops off at the East Entrance of the Royal Highland Show.

### [Lothian Buses Service 97](#)

## **Wheelchair and Scooter Hire**

Advanced Mobility is located at both the East and West Entrances (internal) and has wheelchairs and scooters available to hire.

To hire a wheelchair or scooter please book direct by phone on 01274 297777 or [book through Advanced Mobility's website.](#)

## **FACILITIES**

### **Toilets and Changing Place Facilities**

All our permanent toilet blocks and main halls have accessible toilets. We also have various temporary accessible toilets at the event.

We have three changing place facilities at the event. Please see a list of facilities for each location.

#### **Cattle Hall**

Changing Bench - Adult Sized

Hoist – Ceiling Track Hoist, Loop

Washbasin Fixed Height

Non-Slip Floor

Floor Space (sq. m) – 12.15

Emergency Alarm

Shower

Large Bin for Pads

#### **Members Pavilion**

Changing Bench – Height Adjustable, Adult Sized, Wall Mounted

Hoist – Ceiling Track Hoist

Washbasin Fixed Height

Non-Slip Floor

Floor Space (sq. m) – 28

Emergency Alar

Shower

Large Bin for Pads

#### **Avenue H**

There is a full-length hoist, a rise and fall change bed and a rise and fall sink.

Over the bed is a handheld thermostatic shower.

There is a fully compliant WC with associated grab rails.

### **Accessible Platforms**

We have two accessible platforms at The Royal Highland Show. One to view the Main Ring and one to view the Jubilee Ring.

Spaces on these platforms are on a first come first serve basis and you may be asked to show your accessible admission ticket on entry to the platform. As platforms have a limited capacity, these are strictly for access customers plus one companion.

The accessible platforms are uncovered so please dress appropriately for the Scottish weather. All platforms have ramp access.

### **Information and Wellbeing Hub**

Located on 7<sup>th</sup> Avenue by the Main Ring, the Information and Wellbeing Hub will be the place for -

- Quiet Space (10.00-18.00)
- Baby Care and Nursing
- Welfare and Access Support
- Public Information
- Lost Property

### **Quiet Space**

We have a Quiet Space inside the Information and Wellbeing Hub if you need some time out from the busy event. This area will have soft furnishing and fidget and sensory toys available to use in the area or borrow for your time at the event. There will also be ear defenders for children and adults available to borrow.

Opening Times – 10.00-18.00

### **Baby Care and Nursing**

We are proud to support Breastfeeding Friendly Scotland and have four dedicated areas for baby change and nursing.

- Cattle Hall
- Scotland's Larder
- Kids Zone
- Information and Wellbeing Hub

### **Medical and Welfare Facilities**

There is a medical center at the top of 13<sup>th</sup> Avenue. For any medical requirements please speak to one of our safety stewards.

We will have welfare support in the Information & Wellbeing Hub. They can help you charge a phone, provide sun cream or give you somewhere to rest away from the event.

### **Hearing Loops**

Hearing loops will be available at our Box Offices, Membership Office and Information and Wellbeing Hub.

### **Assistance Dogs**

Assistance dogs are welcome everywhere at the Royal Highland Show, but please be aware that some areas of the event can be densely populated by people and that animals can be unpredictable and may react to dogs in their presence.

### **Strobe Lighting**

We have no strobe lighting at the Royal Highland Show.

### **Food & Drink Outlets**

All bars and catering units that trade at the Royal Highland Show agree to value accessibility. Where possible they will try to have step-free access, lowered counters and large print or picture menus. And their staff will be available for any assistance.

### **Tradestands and Activations**

Please be aware that some activities or activations through exhibitors are more accessible than others so we would advise speaking to the stand on the day for accessible information.

Most of the tradestands in the Agri Area allow children to climb up and have a go of sitting in the machines on their stand but this may not be accessible for everyone.

### **Seating Areas**

We have seating areas in the Countryside Area close to the West Entrance, around most of our demonstration rings and at our food courts.

## **THE EVENT**

### **The Venue**

The event takes place on a 110-acre showground. The majority of paving is tarmac roads. Although, our trade stands and displays are also spread over grass areas.

The Showground is made up of a grid system with each avenue being identified by a letter or number. This is shown on our RHS app, in the programme and on directional signage at the event. The programme can be purchased inside the entrance gates.

Our most congested areas are around the Main Ring on Avenue O/7th Avenue, inside Scotland's Larder and on 13th Avenue which is the avenue that runs towards Scotland's Larder.

### **Cattle Hall (Highland Hall)**

This building is accessible by wide doors with a width of 1.79m.

There will be a strong animal smell and loud noises from the animals in this area.

The flooring is flat concrete, but it may be covered in hay/straw which could make it inaccessible for wheelchairs or mobility scooters.

The Cattle Hall closes to the public at various times throughout the day when animals are moving between the hall and the showing rings. Closure timings are displayed in the main foyer of the Cattle Hall.

You can view the Clydesdale Horses in the Central Hall via an indoor ramp from the Cattle Hall. Unfortunately, there is no step free access to the Shetland and Highland Horses.

### **Scotland's Larder (Lowland Hall)**

This building is accessible by a lowered pavement and doors with a width of 1.66m. The doors do have a small lip on the floor but there are wider fire exits at the side of the building which would accommodate wheelchairs, scooters or prams.

This building is only one level. The walkway around the exhibition will be carpeted.

Scotland's Larder and the avenue that leads to the hall are one of the busiest areas during the event.

### Members Village

The Members Village has accessible toilets, a changing place and a baby change facility inside the Pavilion building.

### Animal Crossing Points

We have three animal crossing points around our Main Ring that are closed multiple times throughout the day to manage animals crossing to and from their stabling areas to the Main Ring.

When the crossings are closed, this stops all pedestrian travel around the area until the crossings open and causes large crowds to congregate. The crowds tend to stand at the barriers to watch the animals passing so if you want to avoid crowds we would suggest staying back from the barriers until the crossing is reopened.

### Distances (Meters)

From	To	Distance (Meters)
East Accessible Car Park	East Entrance	230
West Accessible Car Park	West Entrance	220
Taxi Drop Off/Pick Up Point	East Entrance	40
Ingliston Park and Ride Tram Stop	South Entrance	1100
East Entrance	Changing Place (Avenue H)	160
North Entrance	Cattle Hall Changing Places Facility & Accessible Toilets	140
West Entrance	Accessible Toilets	20
South Entrance	Accessible Toilets	130
East Entrance	Accessible Toilets	160
Main Ring Accessible Viewing Platform	Cattle Hall	360
Main Ring Accessible Viewing Platform	Scotland's Larder	510
Main Ring Accessible Viewing Platform	Forestry Arena	160
Main Ring Accessible Viewing Platform	MacRobert Sheep Shearing Theatre	460
Main Ring Accessible Viewing Platform	Jubilee Ring	200
Main Ring Accessible Viewing Platform	Agri Innovation Arena	515
Main Ring Accessible Viewing Platform	Big Wheel	420
Main Ring Accessible Viewing Platform	North Entrance	430
Main Ring Accessible Viewing Platform	West Entrance	440
Main Ring Accessible Viewing Platform	South Entrance	690

Main Ring Accessible Viewing Platform	East Entrance	500
Main Ring Accessible Viewing Platform	Jubilee Ring Accessible Platform	200

## ROYAL HIGHLAND HOOLIE

The Royal Highland Hoolie is an outdoor standing event. The event and entrance lanes are located on grass with no concrete paving.

At the entrance lanes, there will be a dedicated lane for accessible and VIP customers.

There will be an accessible viewing platform. There will be seating available on the platform.

If you would like to book your space, please contact [access@rhass.org.uk](mailto:access@rhass.org.uk) otherwise it will be on a first serve basis and wheelchair users will be given priority.

There are accessible toilets in the main event area, VIP area and next to the accessible viewing platform. There are no changing place facilities available at the event.

There is a seating area in front of the catering units. This is at the back of the event, but you will still be able to see and hear the stage from this area.

There will be no strobe lighting but there will be flashing lights (less than 3 flashes per second).