

RHC Accessibility Statement

If you have any questions about accessibility at our venue, please contact us by email at, access@rhass.org.uk or 0131 335 6300.

BEFORE THE EVENT

Tickets

[You can purchase tickets to all Royal Highland Centre events on the website.](#)

The organisers' of the event will be able to help you with questions about the accessibility of the event and companion tickets.

Wheelchair and Scooter Hire

Unfortunately, we do not offer wheelchair or mobility scooter hire from the venue.

Getting Here

Car Parking

For most events, the accessible car park is located in the [North Car Park](#). The North Car Park spaces are on uneven hard standing. Although there is a flat paved route to the North Entrance.

Accessible car parking is **Free of Charge** and doesn't need to be pre booked. On entry into the car park please have your Blue Badge on display and you will be directed to the accessible parking area.

Taxis/Pick Up & Drop Off

There will be a taxi and pick up and drop off area close to the entrance of the event. Please advise anyone picking you up to follow the event signage on approach to the venue and a traffic steward will direct you.

Public Transport

Bus Travel

There is a [bus Stop outside the Moxy Hotel on Eastfield Road](#)

The journey time from this bus stop to the [North Entrance](#) is 20-minutes. This bus stop services the routes below.

Citylink – 902, 909, AIR

Lothian Buses – 100 Airlink, [17](#), [18](#)

Stagecoach – 747

There are bus stops along the A8 that are close to our [West Entrance](#) and [North Entrance](#) that service many routes from the west and north of the country.

98 Bus Service

For some of our larger events Lothian Buses will run a [service 98](#) to and from Edinburgh City Centre and the venue. Please reach out to the event organiser to confirm if this service will be operating for the event you are attending.

Happy Bus Shuttle

For most of our music events, [Happy Bus operates chartered coaches to and from the venue.](#)

Tram Travel

The closest tram stop to The Royal Highland Centre is Ingliston Park and Ride. Ingliston Park and Ride is a 25-minute walk from the [North Entrance](#).

For some of our larger events there will be a tram shuttle bus in operation going back and forward from the ticket office and the event entrance. Please reach out to the event organiser to confirm if this service will be operating for the event you are attending.

Train Travel

The closest train stations are Edinburgh Gateway and Edinburgh Park. Both stations have a tram stop.

FACILITIES

Toilets and Changing Place Facilities

All our permanent toilet blocks and main halls have accessible toilets.

We have two changing place facilities at the venue. Please make the organiser aware you will require access to a changing place prior to attending the event so we can inform staff and make sure your visit is stress free.

Please see a list of facilities for each location.

Highland Hall

Changing Bench - Height Adjustable, Adult Sized, Wall Mounted
Hoist – Ceiling Track Hoist, Loop
Washbasin Fixed Height
Non-Slip Floor
Floor Space (sq. m) – 12.15
Emergency Alarm
Shower
Large Bin for Pads

RHASS Pavilion

Changing Bench – Height Adjustable, Adult Sized, Wall Mounted
Hoist – Ceiling Track Hoist
Washbasin Fixed Height
Non-Slip Floor
Floor Space (sq. m) – 28
Emergency Alarm
Shower
Large Bin for Pads

Baby Care and Nursing

We are proud to support Breastfeeding Friendly Scotland and want to make customers feel comfortable breastfeeding at our venue.

We also have changing tables in our toilets.

Assistance Dogs

Assistance dogs are welcome everywhere at the Royal Highland Centre.

THE EVENT

The Venue

Highland Hall

The Highland Hall is accessible by wide doors with a width of 1.79m. In the foyer there is an accessible toilet and changing place facility. The Highland Hall has a second floor which can be accessed by lift, but there are no accessible toilets on the second floor. The second floor is mostly used for conference style events, registration for exhibitors or back of house.

There is ramp access from the Highland Hall into the Central Hall. The corridor between these buildings has 2 accessible toilets and 1 baby change.

There is no ramp access to the Central Hall from the east side of the site.

Lowland Hall

This building is accessible by a lowered pavement and doors with a width of 1.66m. The doors do have a small lip on the floor but there are fire exits with ramp access at the side of the building which would accommodate a wheelchair, scooter or pram. This building is only one level. There are two accessible toilets, one in the west foyer and one in the main hall. The Strathmore Restaurant is accessible via ramps from 13th Avenue on the west side of the hall.

RHASS Pavilion

The RHASS Pavilion has accessible toilets, a changing place and a baby changing room in the building.

Distances (Meters)

From	To	Distance (Meters)
	Ingliston Park & Ride	2230
	Eastfield Road Bus Stop	1160

North Turnstiles	North Car Park	50
	Highland Hall	140
	Highland Hall Changing Places Facility & Accessible Toilets	140
	Lowland Hall	450
	RHASS Pavilion	420
	Main Ring	230
West Entrance	West Toilet Block Accessible Toilet	20