

ROYAL HIGHLAND SHOW 2026 MEMBER FAQs



WHY DO I NEED TO SELECT MY DAYS IN ADVANCE?

We work with our local authorities and emergency services providers to agree daily capacities within the Showground that we must adhere to as a condition of our licensing. Asking Members to select their days in advance, allows us to ensure we stay within the capacities set. It also allows us to resource correctly including security, cleaning and waste and staff etc. RHASS are working hard to keep costs down, and sending tickets to all 16,500 Members who may or may not be attending is a substantial cost. Doing this also leaves us open to Member benefits being misused.

WHAT IS THE DEADLINE FOR SELECTING MY DAYS?

Midnight on **1 June 2026** is the last day for selecting the days you will be attending the Show. This is the last day to use the Member benefit of attending the Royal Highland Show without incurring an administration fee. Any requests received after this date, and before the final deadline of 15 June will incur a £30 administration fee. This allows time for your ticket to be sent to you in plenty of time for the Show.

WHY IS THERE AN ADMIN FEE APPLIED FOR LATE SUBMISSIONS?

Due to the high number of late requests received after the deadline in previous years, we bring in temporary Members of staff to fulfil these requests which costs the Society tens of thousands of pounds. We have therefore introduced an administration fee to cover the cost of temporary staff to allow us to continue to process late requests within a reasonable timeframe. Members can continue to select their days, with a £30 admin fee applied up until midnight on **15 June**.

CAN I STILL ATTEND THE SHOW IF I MISS ALL DEADLINES?

Unfortunately the time period for you to use your Member benefit has now passed and we can no longer accept any late requests for Member tickets. As of 16 June, all tickets which have been selected by Members are sent to SEE tickets to be uploaded to the scanners. We cannot interrupt this process as risks tickets not being scannable at the gates.

Hundreds of Members missed the final deadline in previous years. The cost of bringing in temporary staff to issue Member tickets at the Show is substantial. This also caused large queues at the Membership

Office on the day, meaning staff were unable to help Members with other enquiries. General sale tickets for the Royal Highland Show are still available using the link below;

www.royalhighlandshow.org.uk

WHY AM I NOT HAVING A MEMBERS BADGE POSTED?

For 2025 and following through to 2026, RHASS are making substantial cost saving changes. One of these changes being the printing, posting and fulfilment of Member badges which is a substantial cost to the Society of over £40,000. Posting Member badges also leaves us open to misuse of claiming they have not been received, or have been lost.

We have removed the element of Member badges holding accreditation rights. These will not be posted out in advance of the Show, nor will they gain you access to any areas of the Show. Your Member ticket will be scanned at both the gates and the Members area.

Should you wish, you can collect a Members badge from inside the Members Village. Some may wish to collect to wear or simply keep as a piece of memorabilia.

WHERE CAN I PURCHASE DISCOUNTED ENTRY TICKETS?

A link will be sent to all Members when these are available to buy. Members will be sent an email on this day with a link including a discount code. **Please remember:** Discounted entry tickets will only gain your guest access to the Show, should they wish to gain access to the Members Village they will need a Members Village Guest pass.

WHERE CAN I PURCHASE MEMBERS VILLAGE GUEST PASSES?

These will be available via [RHASS | Member Account](#) as of 9 April. Members will be sent an email on this day with a link and full information on how to buy. **Please remember:** Members Village Guest passes allow access to the Members Village only, and your guest will also need to purchase an entry ticket.

CAN I PAY FOR CAR PARKING ON THE DAY?

No, all car parking tickets must be bought in advance. Tickets must be downloaded, ready for scanning on arrival to speed up the process of allocating spaces. Members are entitled to a discount of £5 per car parking ticket type and can buy a maximum of two. Should you require any further car parking tickets, please contact the Membership Team. Car parking tickets can be bought via the link, please use the discount code supplied to you in your email;

[Members Discounted Car Parking](#)

DISCOUNTED ENTRY TICKETS/MEMBERS VILLAGE GUEST PASSES ARE NOW SOLD OUT

Unfortunately there is a capacity for both Discounted and Guest Passes and sold on a first come first served basis. If they are marked as sold out then capacity or the cap has been reached. You can still buy entry tickets at royalhighlandshow.org.uk but these will be full price general sale.

I'VE FORGOTTEN MY USERNAME/PASSWORD TO LOG IN

Please call 0131 335 6215 and we can advise your username (it's usually your email address). You can also request a password reset using this link; [Reset your password | RHASS Membership Portal \(rhassportal.org.uk\)](https://rhassportal.org.uk).

CAN I BRING A CHILD WITH ME?

Yes, when logged into your Member Account there is a button that says "Bringing Children" and this will let you bring both Member children linked to your record and up to 5 non-Member children free of charge. You will be sent PDF entry tickets to your email address.

I'VE BOUGHT A DISCOUNTED ENTRY TICKET/ PARKING TICKET FOR THE THURSDAY INSTEAD OF THE FRIDAY - CAN THIS BE REFUNDED?

All tickets are strictly non-transferrable or refundable under any circumstances.

I BOUGHT REFUND PROTECTION WITH MY TICKETS, AM I ENTITLED TO A REFUND?

Refund protection offered through Ticket plan is an optional facility that you can choose to purchase at the time of booking. This additional service provides you with the option to apply for a refund in the unfortunate event that you are unable to attend the event due to accidents, unexpected illnesses, or other specified unforeseen circumstances. When making a booking, it is crucial to recognise that you have a responsibility to carefully read and agree to Ticket Plan's Terms and Conditions. These terms outline comprehensively what will and will not be covered under the refund protection service.

I DONT HAVE AN EMAIL ADDRESS, HOW CAN I BUY DISCOUNTED ENTRY TICKETS OR MEMBERS VILLAGE GUEST PASSES?

Unfortunately there is no way to buy these without an email address.